



Happy New Year!

Here is to starting 2015 off right. Let's get your team conflicts under control. There will always be conflict so how can we ensure it results in positive outcomes? Let us help.

To your team success,

Bill & Esther.

Tools for Change

[How Effective is Your Team?](#)

This one-page quiz will help you as a leader pinpoint what is and isn't working on your team.

[Click to download.](#) Estimated time to complete is 5 minutes.

How we help

[Team Conflict Resolution Service](#)

Some teams get themselves into conflicts that are ongoing.

Sometimes it's a conflict between two people that poisons the work of the whole team.

Sometimes it is a conflict that is really "owned" by the whole team.

We offer a facilitated [process](#) to identify the causes of the conflict and have those involved work through to a mutually satisfactory outcome.

THE Intentional TEAM



Build Trust

Intentionals are short, actionable tips for team performance.

Your monthly Intentional:
How trusting is your team, on a scale of 1-10?

Make two lists:
What adds to your trust and what erodes your trust?
Have your team do the same on their own, then share answers as a team.

Create action plans to build trust on the team.

[Learn more about Intentional Teams >>](#)

Safe Meetings = Safe Workplace

Read on to learn from a Canadian case study, how a safe meeting environment directly leads to a safer work environment.

[Click to read>>](#)



Make Conflict Resolution Easier

A key result of our conflict work is that the team gains clarity about each team member's contribution to the conflict and to the solution.

Most teams undergoing our [process](#) find that they come to work with more enjoyment and satisfaction than if the conflicts are left to fester.

[Click to learn more>>](#)
